

Appendix 3



- 1.1 The costs contained within exempt appendix 1 cover delivery of the following technical components and activities:
- **Case Management including Integrated Financials and Contract Management:** A case management system to support the delivery of effective and efficient assessment and care management processes. All Adult Social Care assessment and case management processes have been reviewed to maximise the benefits of the new system. The new system will include integrated financial recording capability. Capability within the new case management system will provide opportunities for flexible and mobile working. This will enable front line staff to access and update information in multiple locations.
 - **Data Preparation and Migration:** The project will identify all critical data which is required within the replacement case management system and migrate this data from current systems and repositories.
 - **Electronic Document Records Management System (EDRMS):** The implementation of the Council's EDRMS in parallel with the case management system to enable true electronic client records. The project will implement integration between the corporate EDRMS system and the replacement case management system.
 - **Reporting and BI Solution:** An enhanced reporting solution which provides the capability to meet statutory, performance and business intelligence reporting requirements. This also provides an evidence base that enables us to measure the impact of service delivery against customer outcomes.
 - **Financial Management System Integration:** Integration between the Council's Financial Management System and the replacement case management system to support seamless financial management.
 - **Children's Social Work Service Case Management Integration:** Integration with the newly procured Children's Social Work Service case management system to effectively manage transitions between Children's Social Work Service and Adult Social Care services.
 - **Corporate Gazetteer Integration:** Integration with the Corporate Gazetteer system to provide regular 'feeds' of address information into the replacement case management solution.